

## WARRANTY

### Guarantee

Arcisan mixers are covered by a 15 year conditional residential warranty subject to the terms below.

- > 15 year cartridge replacement warranty against the ceramic disc cartridge leaking—parts only.
- > 7 year product or parts warranty against manufacturing defects. (Hoses and hand sprays on kitchen mixers are 2 years).
- > 1 year replacement product or parts and labour warranty.

Streamline reserves the right to assess, fix, replace or service warranty claims as they see fit. The warranty period applies from date of purchase or date of handover for new buildings. If this is not available, the manufacturing date stamp on the product will be used.

Warranty claims should first be directed through the point of purchase. It is mandatory that the purchaser provide proof of purchase and the warranty is valid for the original purchaser only and is not transferable.

### Exclusions

The warranty does not apply to the following cases:

- Blocked or damaged aerators are not covered under the warranty. Other damage caused by not flushing the system before connection or use.
- Damage caused by improper installation, abuse, accident and misuse. Also previous repair or alteration without the company's or agent's permission.
- Warranty only applies to items purchased through an authorised re-seller within Australia.
- Tapware used in a commercial setting. This is subject to a 1 year parts and labour warranty.
- General wear and tear from normal use of the product, including scratching from cleaning.
- Water temperature or pressure exceeds the stated maximums. The maximum water pressure is 500kpa and maximum temperature is 75 degrees Celsius.

### Consequential Damages

Streamline Products will not be liable for damage to other items (floor coverings, walls, lights and other fittings) or any other type of consequential losses caused by a defect in the product, except when the failure amounts to a major failure under your statutory rights.

### Statutory Rights

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### Contact

This warranty is provided by Streamline Products P/L

Phone: 1300 735 352

Email: [customerservice@streamlineproducts.com.au](mailto:customerservice@streamlineproducts.com.au)

**ARCISAN**

Version: 1.2 - June 2020



# ARCISAN

## VENN & VIERRA WALL MOUNTED PROGRESSIVE MIXERS INSTALLATION

### EXTERNALS ONLY

VE/RR012200 • VE/RR012210 • VE/RR012220 • VE/RR012230 •  
VE/RR012300 • VE/RR012310 • VE/RR012360 • VE/RR012361 •  
VE/RR012365 • VE/RR012390 • VE/RR012395 • VE/RR012800

### INTERNALS ONLY

ARB4120 • ARB4130 • ARB4139 • ARB4136 • ARB5135

## INSTALLATION AND CARE INSTRUCTIONS

### Important Information

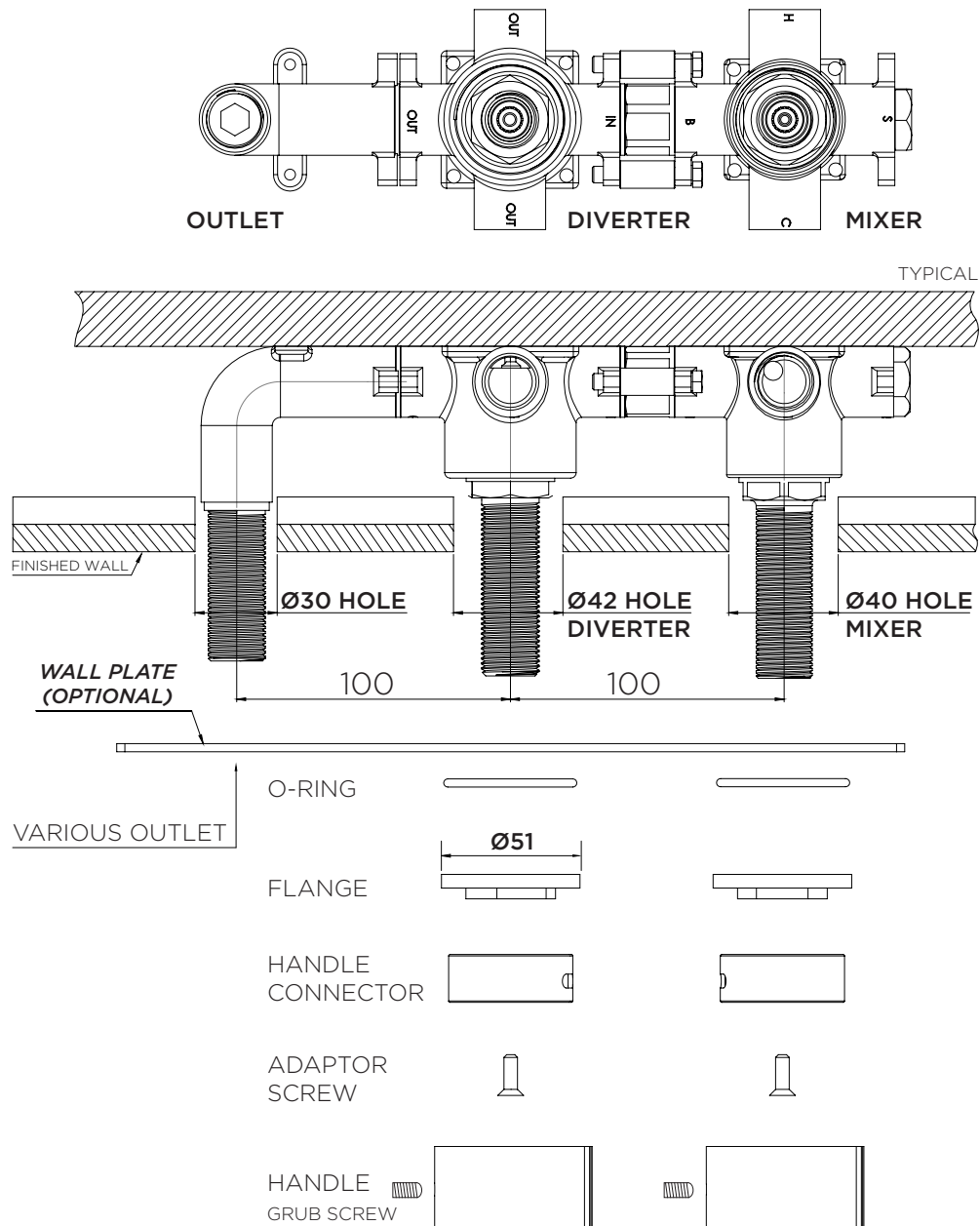
- Hot and cold water inlet pressures should be equal.
- Operating static pressure is 150—500kpa. If pressure exceeds this, then an approved pressure limiting valve must be fitted.
- Pipework must be flushed out prior to installation of the mixer. Damage caused to the mixer by debris coming through the pipework is not covered under warranty.
- Any flow controller incorporated in the outlet to be tightened to prevent removal by hand.
- Installation shall comply with AS/NZS3500.1, AS/NS3500.4 or the relevant local requirements.
- Maximum hot water temperature is 75°C.
- Not suitable for gravity feed applications.

### Maintenance and care

- Refer to detailed Care & Cleaning Instructions (*separate leaflet*)
- Using a soft cloth with a mild soap is required for cleaning and maintaining longevity of finishes.
- Do not use abrasive or harsh cleaning agents i.e. cream cleaners, caustics, bleach, vinegar, alcohol or citrus based cleaning products. These will damage the surface.
- Aerator may be removed and cleaned should it become blocked.

## INSTALLATION

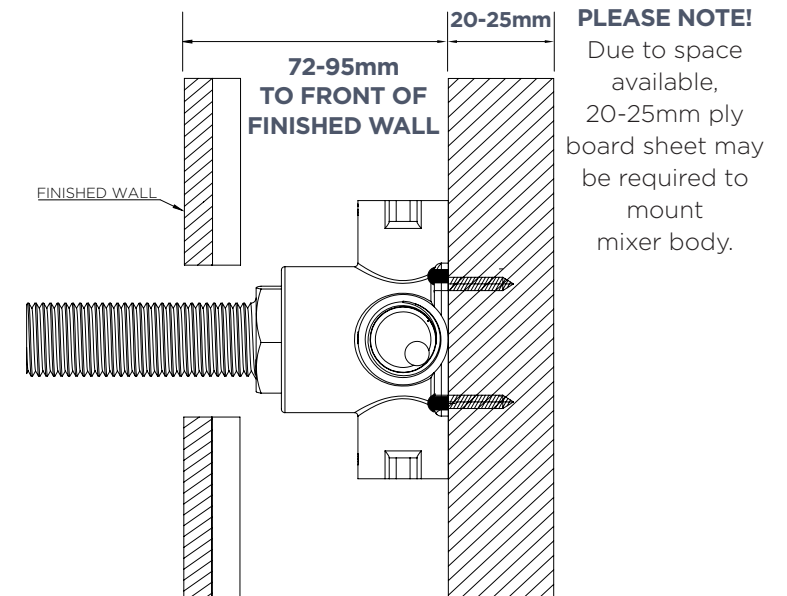
### Components and layout



## INSTALLATION

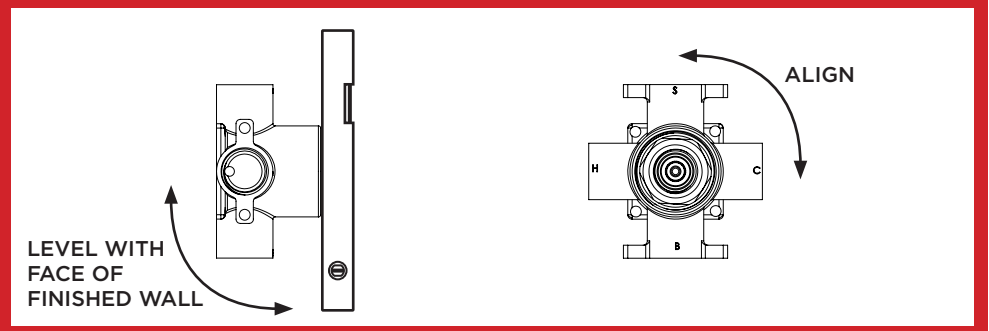
### Step 1 - Rough In

Screw in-wall body onto nogging ensuring the depth is between the minimum and maximum as shown. Flush pipework and connect to mixer. Test for leaking.



**NOTE: If the Venn or Vierra mixer/diverter has a wall plate, locate wall plate onto wall BEFORE you attached handles to in-wall body.**

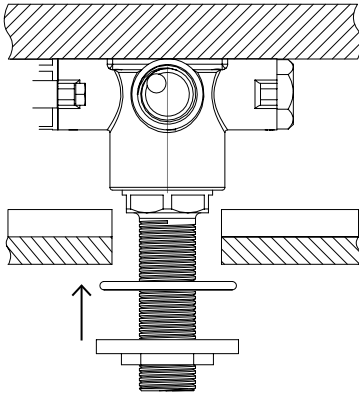
**IMPORTANT!!!**  
**BODY MUST BE SQUARE AND LEVEL TO FINISHED WALL.**



## INSTALLATION

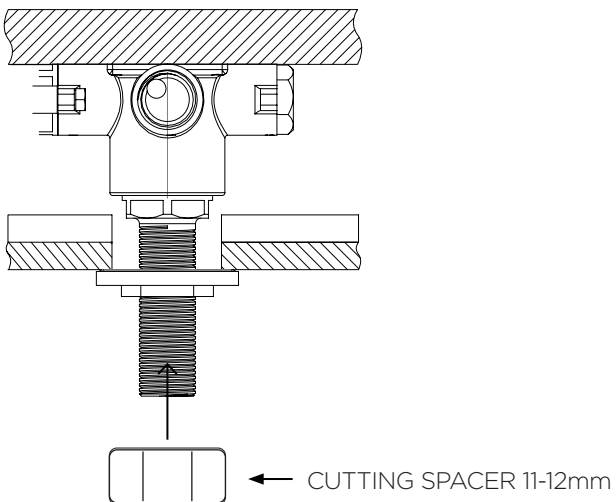
### Step 2

Insert O-Ring to back of flange and screw it on so it sits flush against finished wall.



### Step 3

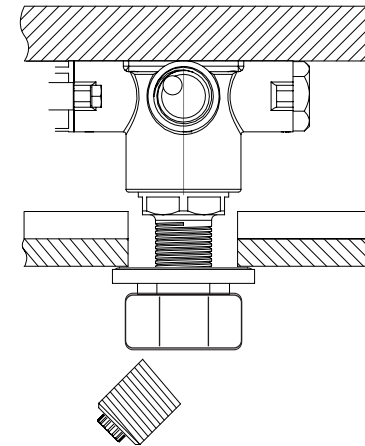
Screw on cutting spacer. Tighten until it sits against wall flange.



## INSTALLATION

### Step 4

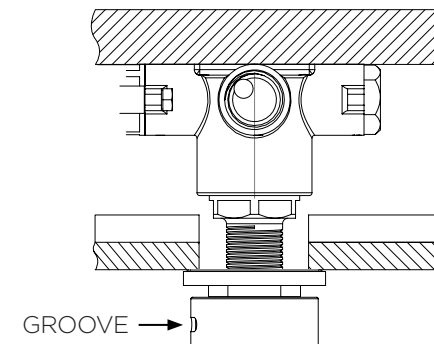
Cut off excess spindle thread. After cutting, file flat. De-burr any sharp edges. Remove cutting spacer and clear out any debris.



### Step 5

MIXER: Rotate spindle anti-clockwise until it stops. OR  
DIVERTER: Determine which shower you would like as default. Rotate spindle until the default shower is on.

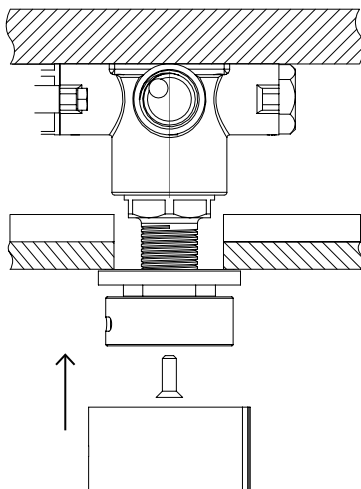
NOTE: Push on handle connector, ensuring the groove is in the 9 o'clock position.



## INSTALLATION

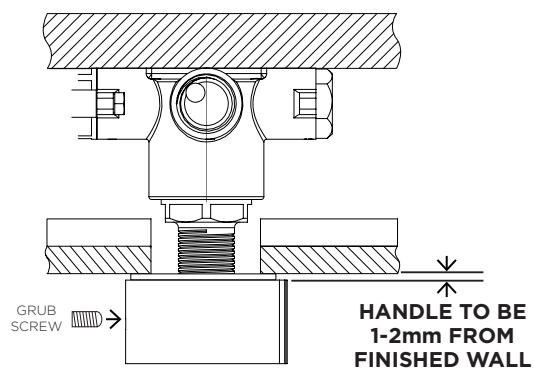
### Step 6

Fasten handle connector to spindle with screw. Fit handle onto connector.



### Step 7

Rotate handle until it is in correct position. Locate and tighten grub screw into groove of handle connector.

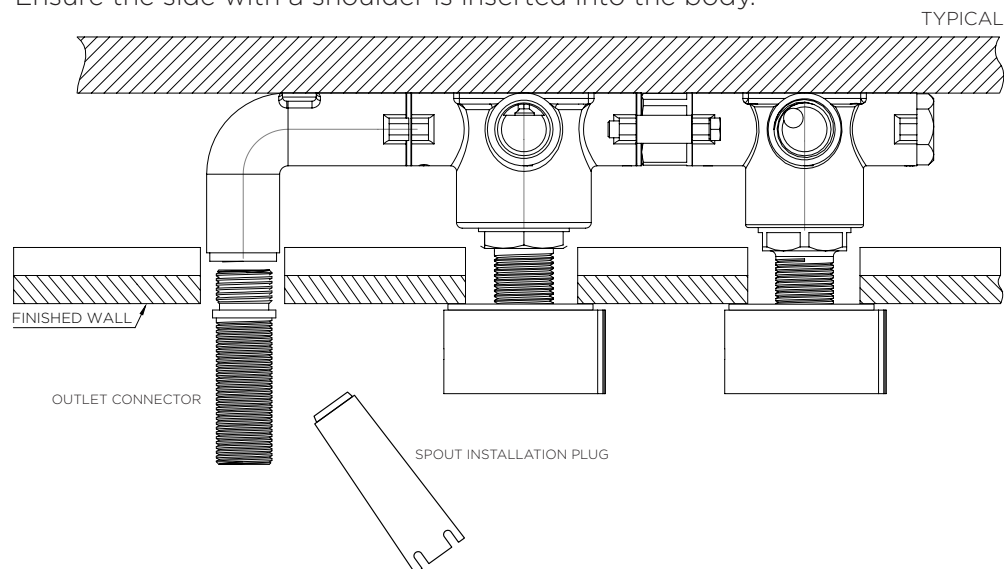


*Repeat steps 2 - 7 with any remaining handles on your Venn/Vierra piece.*

## INSTALLATION

### Step 8 - Fitting off outlets

Remove spout installation plug and screw in outlet connector to body. Ensure the side with a shoulder is inserted into the body.



### Step 9

Cut outlet connector thread to 17mm from finished wall face. De-burr thread and bore. Use sealant on thread before screwing outlet part on.

