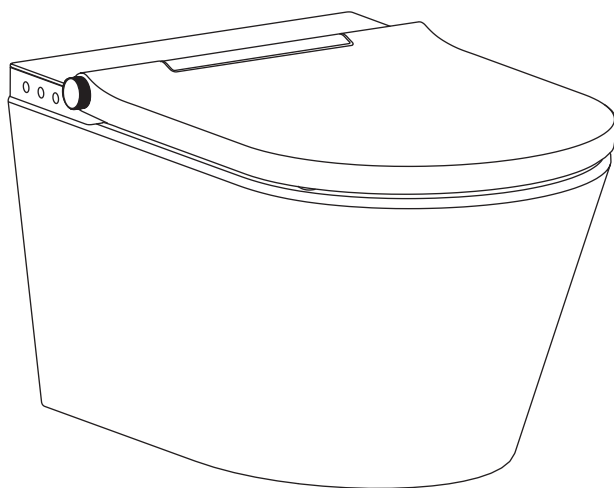


ARCISAN

Neion Plus Intelligent Toilet Instruction Manual

NE041200

NE043200



Thank you for purchasing our Neion Plus Intelligent toilet.

Please read the instructions and related illustrations carefully before installing and using the Nieon Plus Intelligent toilet.

There may be some minor differences between actual product and illustrations.

A warranty card is included in this manual, please keep it in a safe place for future reference.

If you have any queries about the correct use of this product, please contact us.

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Chapter 1 Safety precautions

In order to prevent personal harm and property damage, please read safety precautions carefully and be sure to comply with them!

1.1 Symbol and Meaning



Warning

Do not ignore! Danger of serious injury.



Notice

Do not ignore. Danger of personal injury or property damage.

The symbols and their meaning are as follows:



Prohibited content



Disassembly or unauthorised modification of this product is prohibited



Connect the ground wire.



Immersion in water is prohibited.



Do not touch with wet hands.



High temperature and flammable objects are prohibited.

To ensure that you enjoy our Neion Plus intelligent toilet, please read all the instructions carefully. Please keep this instruction manual in a safe place. If the product needs to be transferred to others, please be sure to include this instruction manual. All instructions have been confirmed in accordance with the latest technical status of the equipment at the time of printing delivery. We reserve the right to make changes as a result of further development.

1.2 Main usage

This intelligent toilet is equipped with rear wash and front wash function, and can also be used as a regular toilet. For indoor use only.

1.3 User requirements

Children and adults must understand the product before usage. If not, safety guidance and/or supervision is required.

1.4 Safety requirements



Make sure the power cord is not damaged.

The power cord cannot be jammed or squeezed.

Keep the power cord away from hot surfaces and sharp edges.

Do not use the toilet seat when it is not working properly.

Disconnect the power supply, turn off the stop tap to close the water supply. Contact the customer service to avoid product failure and damage caused by improper use.

1.5 Installation requirements

The toilet shall be connected to the mains cold water supply line.

Use only the hose and parts supplied with the product.

A leakage protection feature can be provided by the installer if required. A waterproof electrical connector is supplied.

The specification of the fixed wiring power line is the nominal cross sectional area of the conductor $1\text{-}2\text{mm}^2$ (17-14AWG)

For additional protection, the installation of a residual current device (RCD) having a rated residual operating current not exceeding 30 mA is advisable.

Ask your installer for advice.

Confirm that the grounding end of the power supply wire is 10mm (3/8") longer than the live wire (L) and zero wire (N).

Please ensure that the electrical junction box has been fixed on the wall before installation.

Condensation or moisture may occur if the temperature of the intelligent toilet is moved from a colder to a hotter location. Please turn off the device for a few hours before moving. Do not contaminate, spray or clog the cleaning sprayer.

1.6 Battery use



Do not touch skin, eyes or face, if battery acid leaks on to your hands.

If you come in contact with battery acid, flush the affected area with plenty of water and see a doctor immediately.

Keep the battery out of reach of children. If swallowed, batteries can be life threatening. If the battery has been swallowed, seek medical advice immediately.

Do not charge the battery, do not use other tools to reactivate the battery, do not remove the battery or place it in fire.

When the battery expires, remove it from the remote control immediately, otherwise it may leak.

Do not mix old and new batteries together on the remote control.

Ensure battery contacts are clean before installing and pay attention to the polarity.

If the remote control is not used for a long time, please remove the battery.

Do not subject the battery to extreme conditions: ie. in contact with heat or exposure to the sun. Otherwise, leakage may occur.
Do not short the positive and negative terminals of the remote control.

1.7 Other safety precautions



This product must be connected to the mains cold water supply (water temperature about 4 ~ 30 ° C).

In case of abnormality or failure, please immediately disconnect the power supply, close the inlet stop tap and do not use.

The abnormal and fault conditions are as follows :

- The product is cracked or damaged
- Any signs of fumes
- Abnormal sound or burnt smell
- Product heating abnormally
- Water leaking from pipes or products

Continued use regardless of product failure may result in electric shock, fire, injury, or indoor seepage.



Do not block the drying outlet with your hand or other items.

Do not install in areas with high humidity or where can be damaged by water. Do not spill water or detergent on the product.



Prohibited

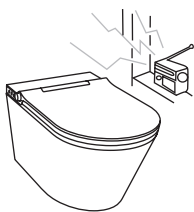
Immersion in water. Do not spray water or detergent on the product.

It may cause damage, fire, or electric shock.



Prohibited

Do not use the following items to clean the product:
Gasoline, benzene, paint thinner, or nylon brush.



Prohibited

Keep electrical appliances away from the product.



Turn Off Power

If the unit is not used for a long time, it is advisable to put through cleansing cycle before next use.



Prohibited

Do not lean on the cover.

It may damage the seat cover and cause personal injury.



Prohibited

Do not allow children to play on the seat or on the cover, do not step on, sit or place heavy objects on the cover.

May cause personal injury or damage to the product.



Prohibited

Do not install intelligent toilet in a room where frost may develop. Indoor temperature shall not be less than 4°C.

In order to prevent product freezing, damage to the function of the device.



Prohibited

Do not expose the intelligent toilet directly to water, strong light.

May cause fading.



Prohibited

Please do not force the cover and seat to close.

May damage the product.



Prohibited

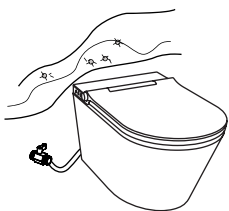
Do not soil the nozzle or plastic components.

Otherwise, it may lead to malfunction or stains.



No dismantling

Do not dismantle or attempt to repair unless you are a certified tradesperson.



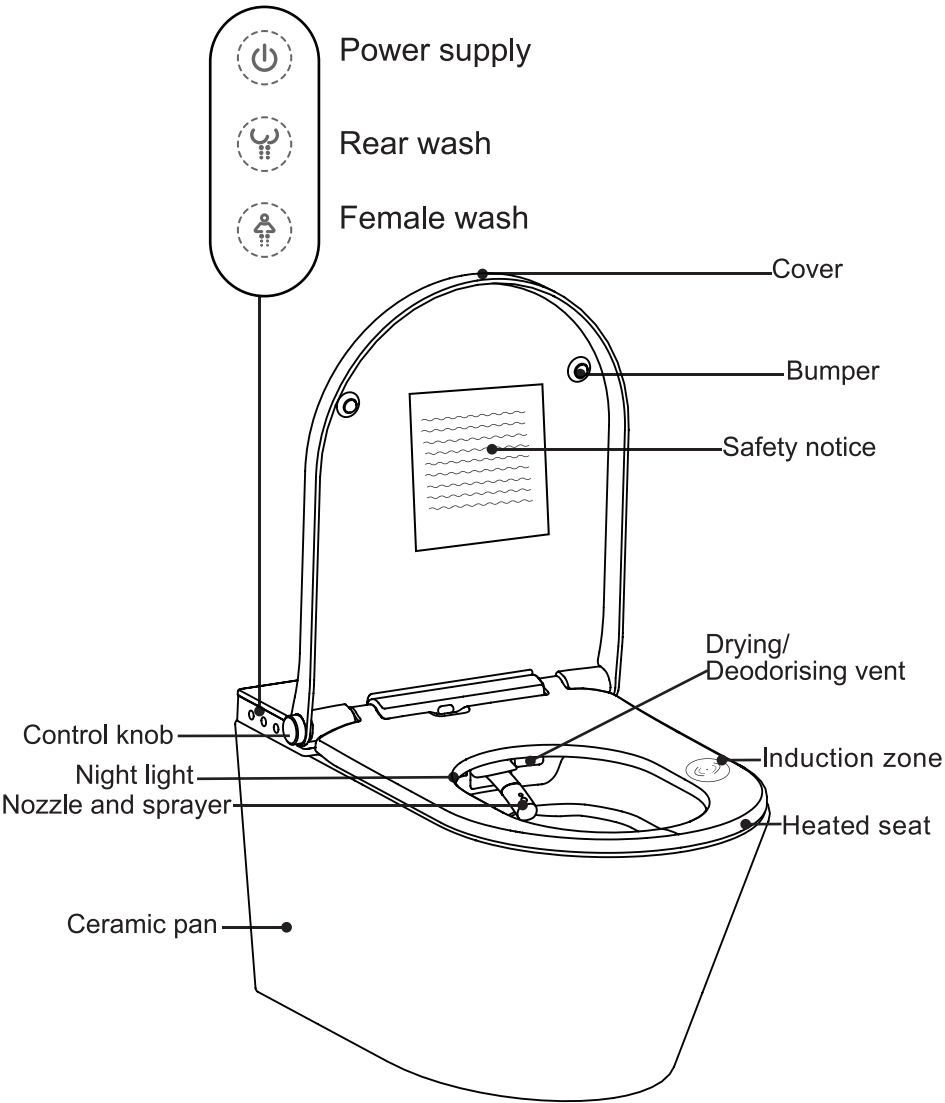
Prohibited

Do not connect any waste water, contaminated water, salt water or other untreated water.

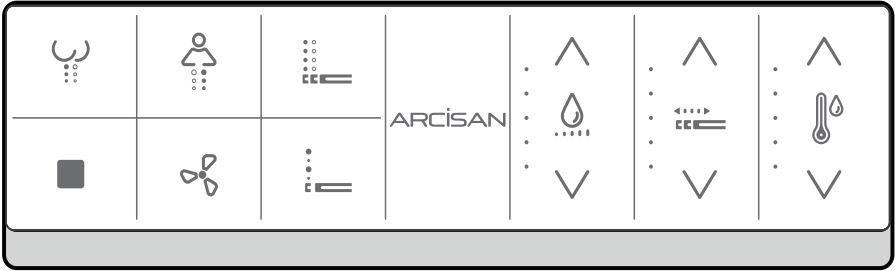
It may cause skin infection or malfunction.
















Chapter 2 Overall product overview

2.1 Toilet body

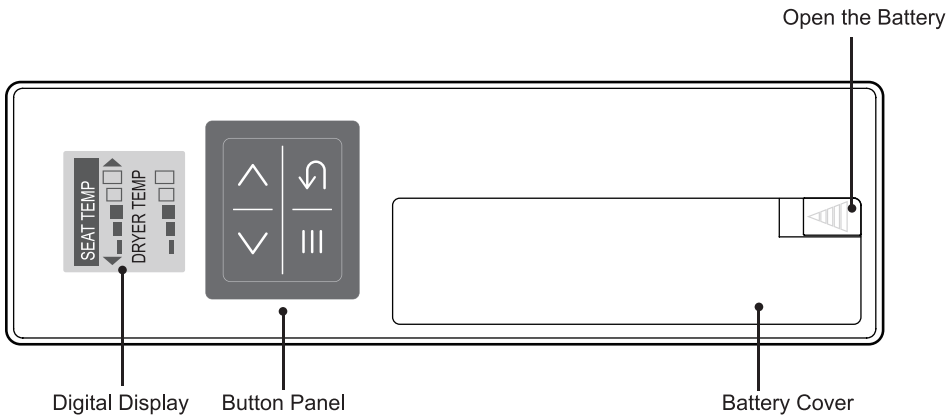


2.2 Remote control front button illustration



| Icon | Button | Icon | Button |
|---|---------------|---|------------------------------|
|  | Rear Wash |  | Water Flow Adjustment |
|  | Female Wash |  | |
|  | Stop |  | |
|  | Drying |  | Nozzle Position Adjustment |
|  | Massage Wash |  | |
|  | Pulse Massage |  | |
| | |  | Water Temperature Adjustment |
| | |  | |
| | |  | |

2.3 Remote control back button illustration



2.4 Key Panel Functions



[ENTER]



[SET, RETURN]
Return to the previous menu when setting



[CHOOSE FUNCTION]

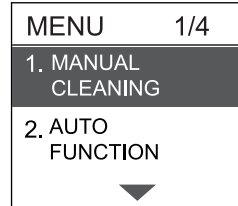


[SELECTION SETTING]

1. Press



*Automatically switch display screens



2. Viewing settings



(Up and down) Press to select function

When not selected

When selected

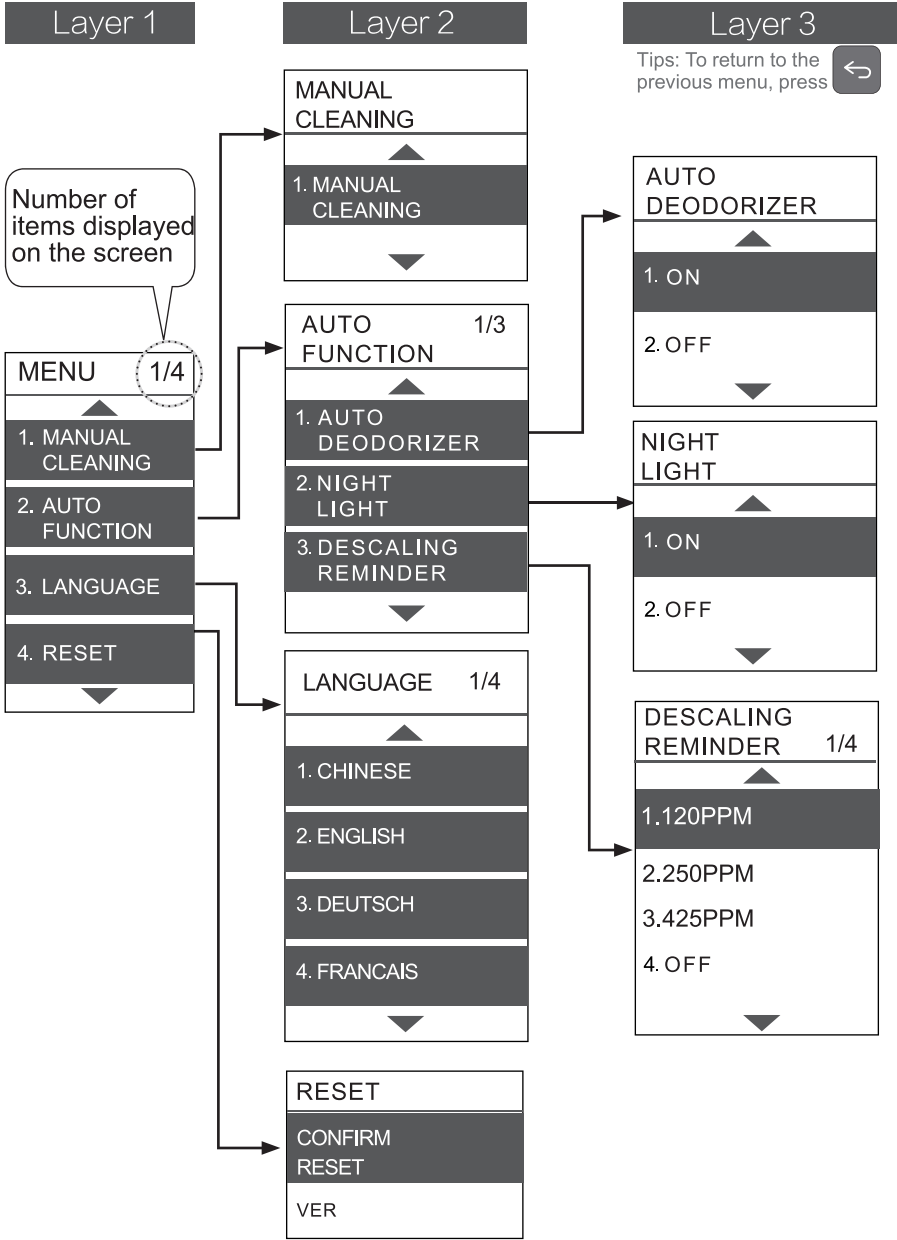
1. MANUAL CLEANING



1. MANUAL CLEANING

After pressing " [Menu] ", the setting will be applied

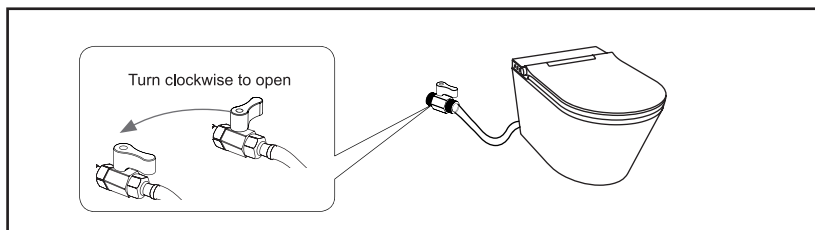
2.5 Function Display Set Up (on the back of the remote control)



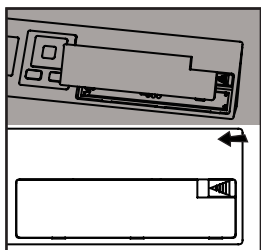
Chapter 3 Operating Instruction

3.1 Initialisation Operation

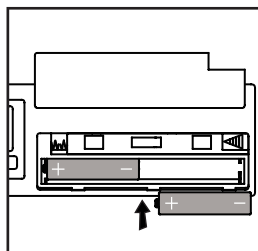
1. Open the stop tap and make sure the water is connected.



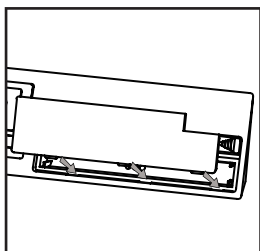
2. Battery Installation



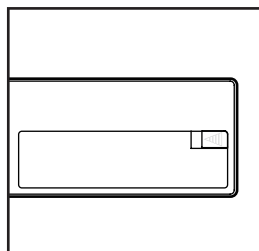
a. In the position shown on the back of the remote control, push hard to the left, and open the battery cover as shown above.



b. Install two AAA batteries.



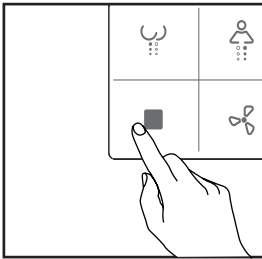
c. As shown, use the battery cover to align battery cover as per picture.



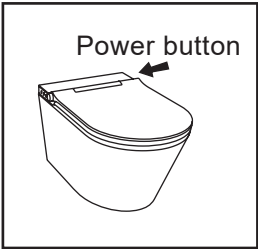
d. Complete the installation

Operate the remote control, if lights come on when buttons are pressed the battery is installed correctly.

3. Pair Remote Control with Toilet



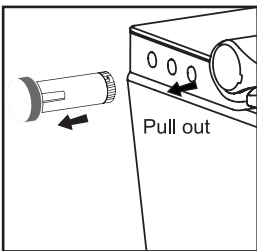
a. With the toilet off, press and hold the stop button until the status lights flash.



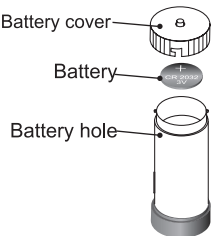
b. Open the glass lid and turn on power switch. It will be beep once with the lights off to indicate it is paired with the toilet.

If code matching is unsuccessful, the indicator will automatically turn off after 30 seconds. Try again as described above. If still unsuccessful, please consult with a qualified person.

4. Rotating Knob Battery Installation

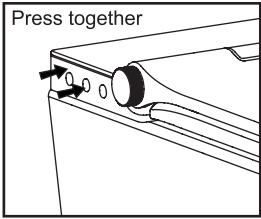


a. Remove remote, install new batteries. Reinstall by aligning knob onto the correct position (please note that the knob guide faces up toward the front of the toilet) as shown

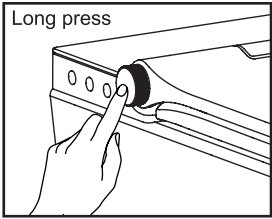


b. Open the battery cover and insert the battery into the battery hole. Note that the battery is printed with + CR 2032 3V with the positive side of the battery facing up, as shown

5. Pairing

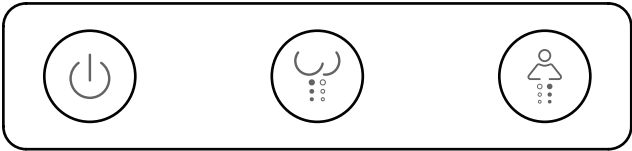


a. Press the "Power Supply" and "Rear wash" buttons at the same time. When you release them, you will hear a long beep from the host indicating the connection is successful. If does not beep, remove host and try again.



b. Press and hold the "knob" until you hear a long beep from the host, which means that the code is successfully entered (about 10 seconds). If unsuccessful, try again as per the above steps. If still unsuccessful, please consult our Streamline Products service department.

3.2 Side Button Operation



Power Supply

Rear Wash

Female Wash

The intelligent toilet is in use and the "Power Supply" is pressed to end the current operation. When the intelligent toilet is not in use, press and hold for more than three seconds to turn off

Press the "Rear Wash" button, the Rear Wash is activated, the nozzle is extended, gently and safely clean rear position. Press the "Rear Wash" button again or press the stop button on

Press the "Female Wash" button to activate this function. The nozzle extends to gently and safely clean you. Press the "Female Wash" button again or press the stop button on the remote

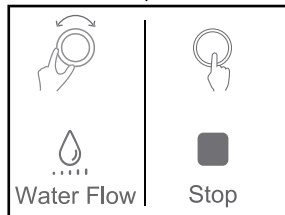
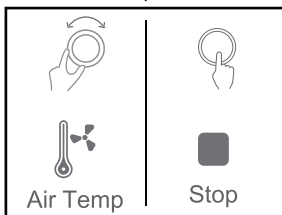
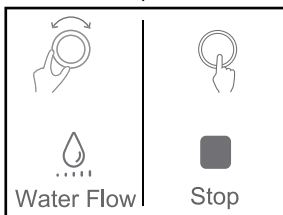
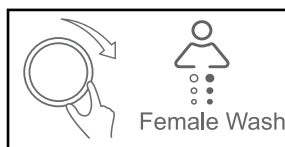
the intelligent toilet.

the remote control to end the cycle. It will also automatically end after 3 minutes.

control to end the cycle. It will also automatically end after 3 minutes.

When the toilet is in any function mode, press any button again to stop the current working state.

3.3 Rotate knob operation instructions



When seated, rotate the knob backwards to activate rear wash function.

1. There is a short beep when the function is turned on. After 3mins, there is another short beep indicating the function is now off.
2. To increase water flow, rotate knob forward. Each of the four flow levels will be indicated by a short beep.

Press the knob to activate the drying function.

1. To increase air temperature, rotate knob forward. Each of the five levels will be indicated by a short beep. There is two beeps when the maximum position is reached.

When seated, rotate the knob backwards to activate female wash function.

1. There is a short beep when the function is turned on. After 3mins, there is another short beep indicating the function is now off.
2. To increase water flow, rotate knob forward. Each of the four flow levels will be indicated by a short beep.

| | | |
|---|--|--|
| <p>There are two beeps when the maximum position is reached.</p> <p>3. To decrease water flow, rotate knob backward. Each of the four flow levels will be indicated by a short beep. There is two beeps when the minimum position is reached.</p> <p>Press knob to stop rear wash function.</p> | <p>3. To decrease air temperature, rotate knob backwards. Each of the five levels will be indicated by a short beep. There is two beeps when the minimum position is reached.</p> <p>Press knob to stop the drying function.</p> | <p>There is two beeps when the maximum position is reached.</p> <p>3. To decrease water flow, rotate knob backward. Each of the four flow levels will be indicated by a short beep. There is two beeps when the minimum position is reached.</p> <p>Press knob to stop female wash function.</p> |
|---|--|--|

3.4 Remote button operation instructions

This intelligent toilet can be operated by the knob or the remote control.

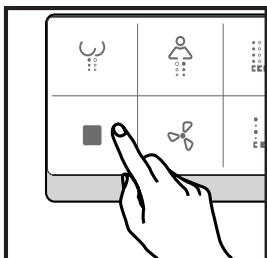
To access more features use the remote control.

Press the stop button for the highest priority response. When more than two buttons are pressed, the first one is activated.

If the remote control is not working, please check whether the batteries are installed or charged.

Stop

Press the "Stop" button to stop the function operation in progress.



The "Stop" button is the highest priority. Press it to end the current operation.

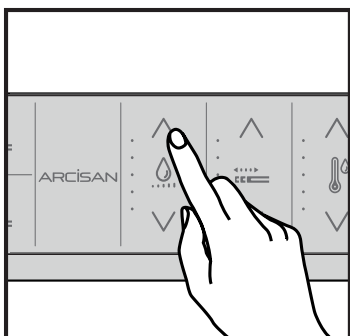
When more than two keys are pressed, the first key is activated.



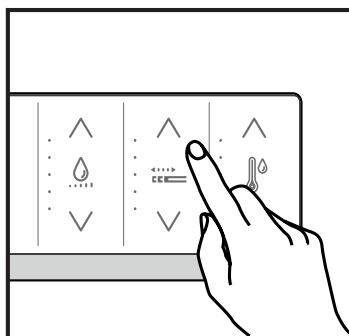
Rear Wash

Press the "Rear Wash" button, the indicator light will turn on, the system buzzer will beep, and the Rear Wash function will start.

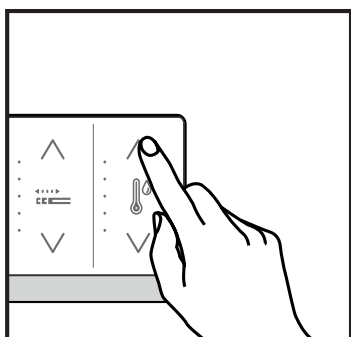
Conditions: must be in the seated position to activate.



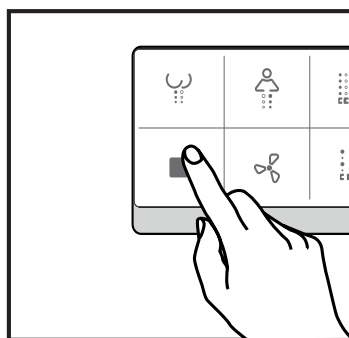
In the Rear Wash mode, press "Λ" or "V" to adjust water flow.



In the Rear Wash mode, press "Λ" or "V" to adjust nozzle position.



In the Rear Wash mode, press "Λ" or "V" to adjust water temperature.

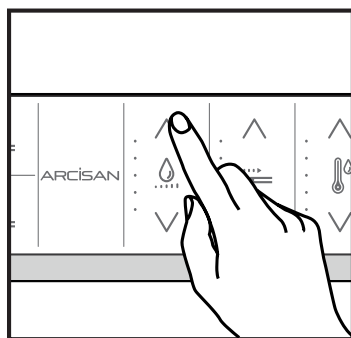


Press the "Stop" button to stop "Rear Wash" or wait for three minutes to stop automatically.

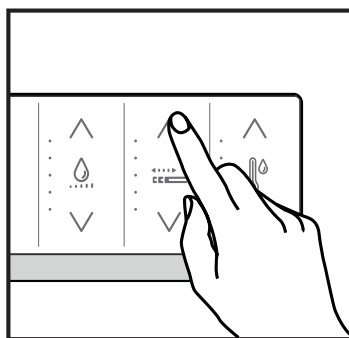


Female Wash

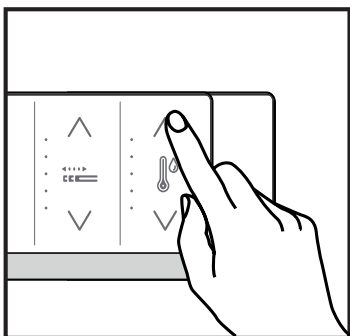
Press the "Female Wash" button, the indicator light will turn on, the system buzzer will beep, and the Female Wash function will start.
Conditions: must be in the seated position to activate.



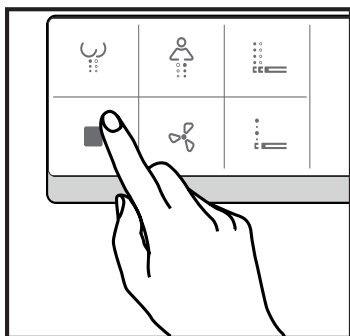
In the Female Wash mode, press "Λ" or "V" to adjust water flow.



In the Female Wash mode, press "Λ" or "V" to adjust nozzle position.



In the Female Wash mode, press "Λ" or "V" to adjust water temperature.



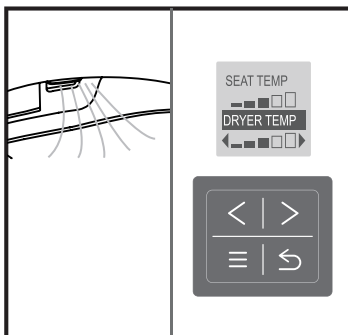
Press the "Stop" button to stop "Female Wash" or wait for three minutes to stop automatically.





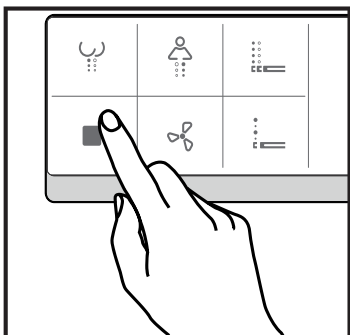
Drying

Press the "Dry" button to activate the warm air function.

Conditions: must be in the seated position to activate.



Refer to the back side of the remote control. Press function button  and select "Dryer Temp" . Press function button  to adjust the temperature.



Press the "Stop" button to stop "Drying" or wait for four minutes to stop automatically.

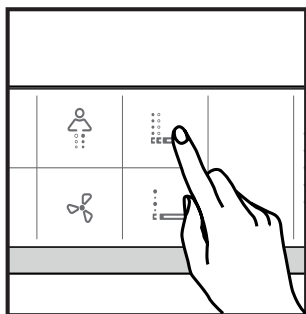


Message Wash

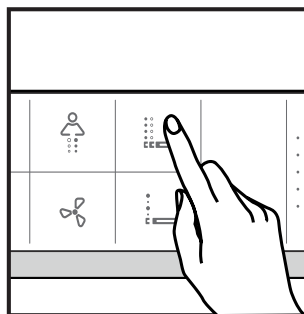
To activate the Message Wash, press this button whilst washing.

During this mode, nozzle moves back and forth.

Condition: Rear Wash or Female Wash function must be activated.



When "Message Wash" is activated and the nozzle moves back and forth.



Press "Message Wash" again to stop this function. It will switch back to Rear Wash or Female Wash mode. Wait for three minutes to stop automatically.

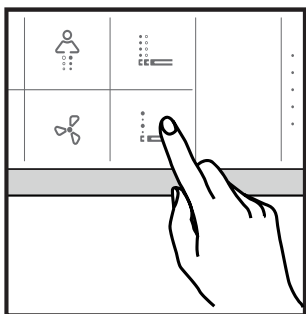


Pulse Massage

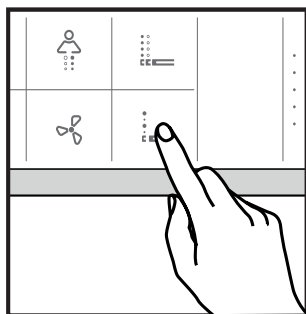
To activate the Pulse Massage, press this button whilst washing.

During this mode, water intensity can be adjusted.

Condition: Rear Wash or Female Wash function must be activated.



When "Pulse Massage " is activated, water flow intensity can be changed.



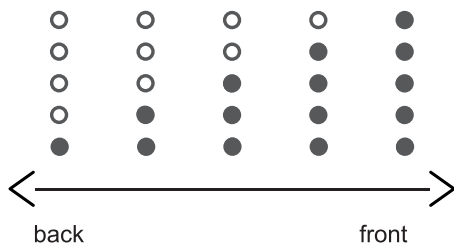
Press "Pulse Massage" again to stop this function. It will switch back to Rear Wash or Female Wash mode. Wait for three minutes to stop automatically.



Nozzle Position Adjustment

The nozzle position can be adjusted by five levels. The default setting is level three.

Condition: Rear Wash or Female Wash function must be activated.



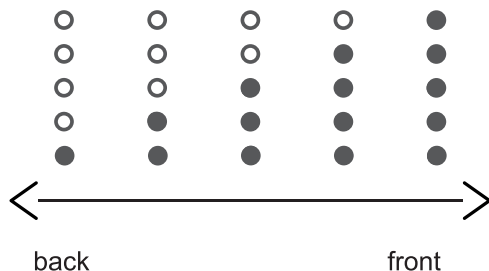
Press the “^” key in the nozzle position, the nozzle extends forward, and each time you press it, it increases by one level until it is at the highest level. When you press the “v” key, the nozzle is retracted backward, and each time you press it, it decreases by one level to the lower position.



Water Flow Adjustment

The water flow can be adjusted by five levels. The default setting is level three.

Condition: Rear Wash or Female Wash function must be activated.



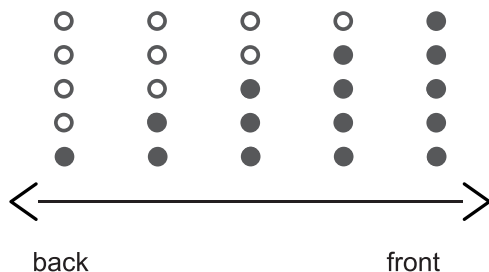
Press the “^” key to increase the water flow. Each time you press it, it increases by one level until it reaches the highest level. Press the “v” key to decrease the water flow. Each time you press it, it decreases by one level till it reaches the lowest level.



Water Temperature Adjustment

The Water Temperature can be adjusted by five levels. The default setting is level three.

Condition: Rear wash or Lady wash function has been activated.

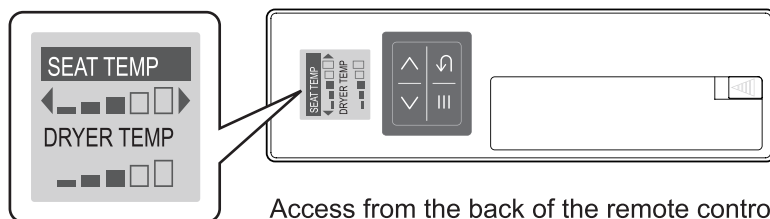


Press the “^” key to increase the water temperature. Each time you press it, it increases by one level until it reaches to highest level. Press the “v” to decrease the water temperature. Each time you press it, it decreases by one level till it reaches to lowest level.



Seat Temperature Adjustment

The seat temperature can be adjusted by five levels.
The default setting is level three.



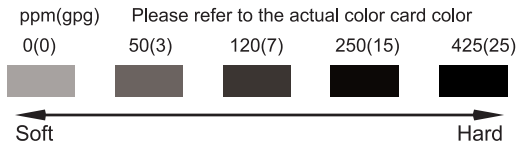
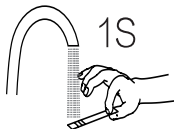
Access from the back of the remote control.

Press the “>” key to increase the desired seat temperature. Each time you press it, it increases by one level until it reaches to highest level.
Press the “<” to decrease the seat temperature. Each time you press it, it decreases by one level until it reaches to lowest level (and turns Off).

3.5 Descaling Reminder Setting (back of the remote)

Due to the difference in the hardness of the water, scale can form over a long period of time. After the intelligent toilet is installed, you need to use the "total hardness test strip" (included in the package) to test the water quality.

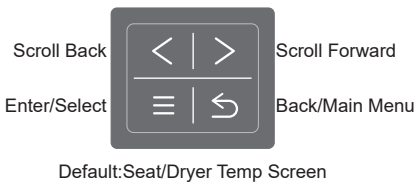
The test method is as follows:







Measure the water quality at the installation site, immerse the test strip in the test solution for one second (remove excess water drops).


After leaving it for 15 seconds, compare the colour of the test strip with the table in the figure above (please refer to the actual colour on the colour chart).


Match the colour to the nearest one on the colour chart.




Press any button to activate the back panel screen. Press "" to activate Main Menu. Scroll and select "2. AUTO FUNCTION". Press "" to enter. Scroll forward and select "3. DESCALING REMINDER". Press "" to enter. Scroll forward and select the value in PPM (use higher value). Press "" to enter.

Setting method (example: when the concentration value is 120ppm, descaling reminder once):

| | |
|---|-----|
| MENU | 2/4 |
| 1. MANUAL CLEANING | |
| 2. AUTO FUNCTION | |
|  | |

| | |
|---|-----|
| AUTO | 3/3 |
| FUNCTION | |
| 2. NIGHT LIGHT | |
| 3. DESCALING REMINDER | |
|  | |

| | |
|---|--|
| DESCALING 1/4 REMINDER | |
| 1. 120PPM | |
| 2. 250PPM | |
|  | |

| |
|-----------------------------|
| WATER HARDNESS 425PPM |
|-----------------------------|

When the set descaling period is up, the descaling reminder light flashes, please add descaling liquid to descale the product.

Chapter 4 Cleaning and Maintenance.

4.1 Toilet Cleaning

Clean the toilet regularly, or immediately after getting dirty.

Always turn off the power before cleaning the surface of the product.

Do not allow water or detergent to enter the product, as this may cause a short circuit, electric shock, or fire.

Pay attention to discoloration or other damage due to improper cleaning.

- Do not use abrasive cleaners or cleaners containing chlorine or acids.
- Use only cleaning agents and equipment specific to this application.
- Follow the detergent manufacturer's instructions.
- Never mix detergents.

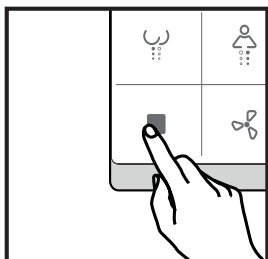
Wipe with a soft cloth soaked in water and wring out. A neutral soap solution is the ideal daily cleaner.

4.2 Nozzle and sprayer clean

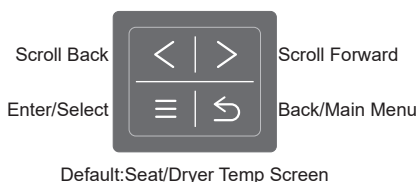
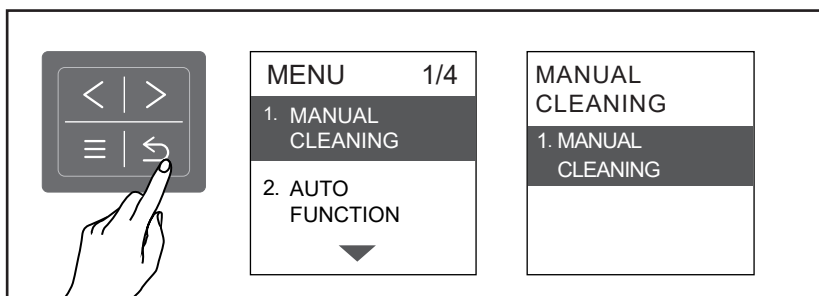
The nozzle sprayer will retract automatically for self-cleaning before and after using the cleaning function.

- Manually cleaning nozzles and sprayer.

Clean the sprayer of the nozzles regularly or as soon as dirt is found.

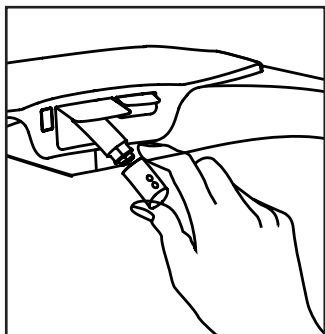


1. Press and hold the "stop" button to ensure the toilet is in standby mode.

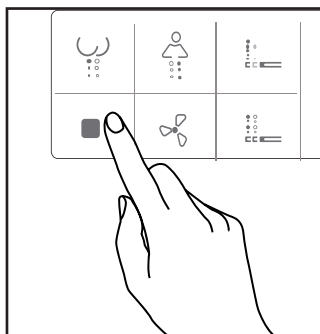


Press any button to activate the back panel screen. Press "**↩**" to activate Main Menu. Select "1. MANUAL CLEANING". Press "**≡**" to enter. Select "1. MANUAL CLEANING" again. Press "**≡**" to enter. Screen shows "CLEANING ON".

2. During nozzle cleaning mode, the nozzle is extended (without water). There is a short beep every three seconds, during the cleaning process.



3. Remove the spray head, and clean the spray head with a cloth, sponge or brush with a neutral detergent.



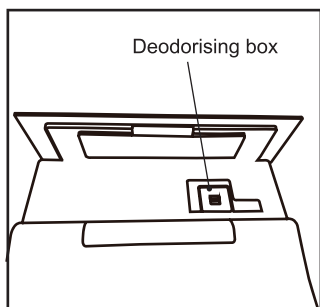
4. Reinstall the cleaned spray head. Press the "Stop" button to end, the nozzle will retract.

4.3 Remote Control Cleaning

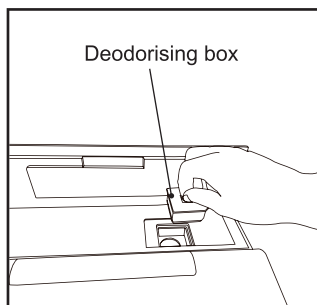
Clean the remote control and remote control stand with a soft, damp cloth.

4.4 Deodorising device cleaning

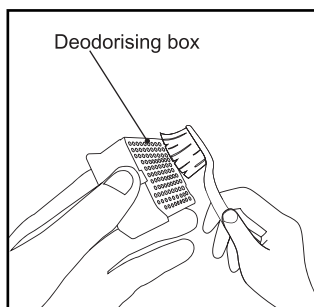
1. When there is dust on the deodorising box, the air flow will be restricted. Use a toothbrush or a small brush to remove the dust as below.



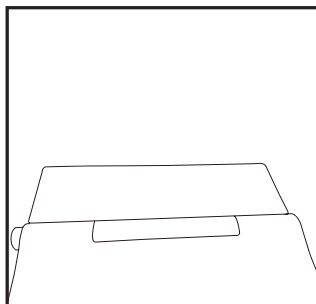
① . Open the glass cover on the rear of the product.



② . Remove the deodorising box.



③ . Use a small brush to gently clean the base of the deodorising box.

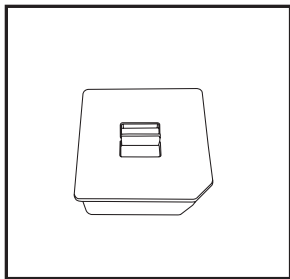


④ . Place the deodorising box back into its original slot and close the glass cover.

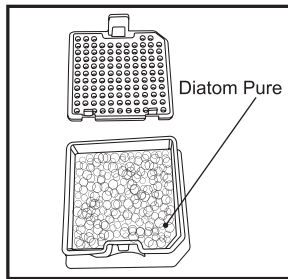
Do not wash the deodorising box with water to ensure the proper function.

2. After cleaning the deodorising box and the its suction port, if the odour is still present, please replace the Diatom Pure material.

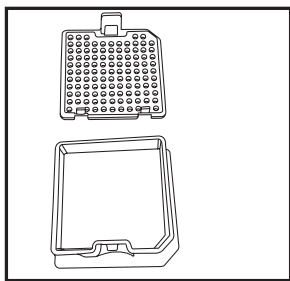
The procedure is as follows:



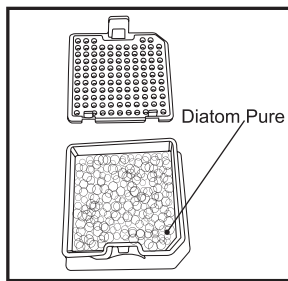
① . Remove the deodorant box from the back of the product.



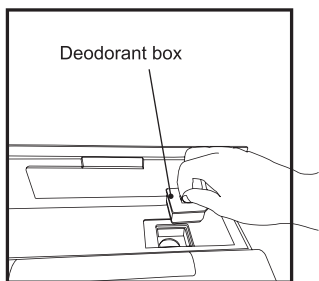
② . Open the deodorant box.



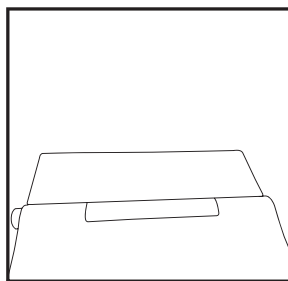
③ . Remove the old Diatom Pure from the box.



④ . Replace with new Diatom Pure material.



⑤ . Place the deodorant box back to the original position.

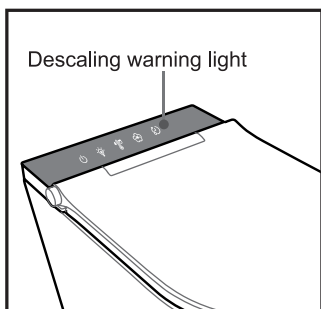


⑥ . Close the glass cover.

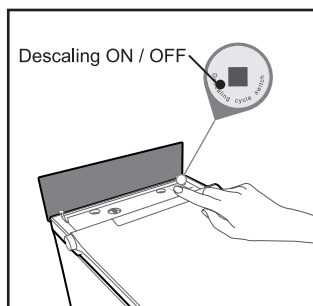
4.5 Descaling

Due to the difference in the hardness of water, scale may form over a period of time. It is recommended descaling procedure is performed every three months. Descaling steps are as follows:

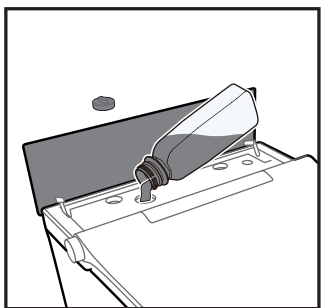
Descaling Checking : If the descaling warning light on the glass panel flashes.



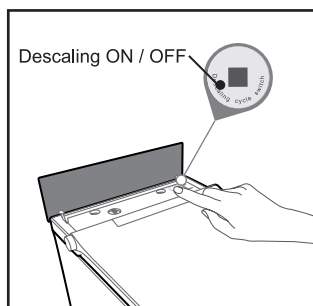
1. Open the rear glass cover.



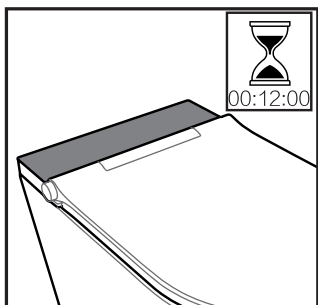
2. Press the descaling switch.
The water tank will drain; the nozzle will self-clean; accompanied with a beep sound.
If there is a malfunction, turn the power off and on to restart.



3. After the water tank is drained and the beeping sounds stop, add a descaling solution (A coffee machine descaling solution is recommended). The descaling solution capacity is:
 $V_{max} \leq 250\text{ml}$.



4. Press the descaling key again to start the descaling cycle.



5. During the descaling process, the status lamp flashes. After 12 minutes, the descaling process will finish and the status lamp stops flashing.

Note: The descaling liquid is not provided.

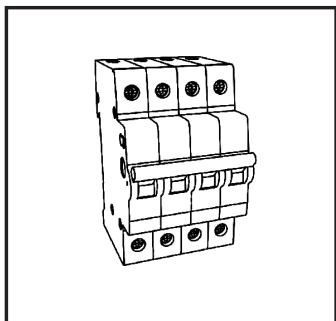
4.6 Waste Disposal

Electrical and electronic equipment may contain hazardous material. Please dispose of it as per your local council guidelines.

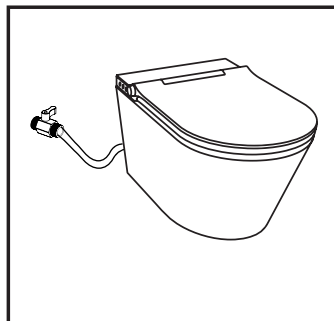
4.7 Product Maintenance

In the following cases, please close the stop tap and disconnect the hose and drain the water,

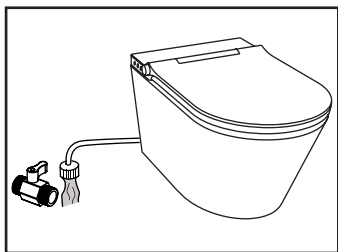
- if the water freezes.
- if not used for a long time (due to possible skin infection).



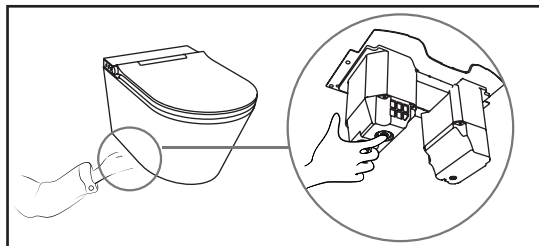
1. Disconnect the power at the switchboard.



2. Close the stop tap.



3. Disconnect the inlet hose and drain the water.



4. If waterflow decreases, please check the water strainer located under the tank.

If required, the water tank can be drained by pressing the button underneath the water tank. (As shown in FIG).

4.8 Winter Product Maintenance

If the water is prone to freezing, damage can be prevented by taking the following measures.

- a. Increase the room temperature.
- b. Close the water inlet stop tap and drain the water from the water inlet hose.

Chapter 5. Troubleshooting Guide

In case of failure, perform the following operation.
Turn off the power switch, wait three minutes, then turn it on again.
If your device still does not work properly after following the instructions described below, please contact the Streamline Products' customer service centre.

| Condition | Possible reason | Solution |
|--|--|---|
| Basic function | | |
| Function does not work at all | Power failure | Wait for power to be restored |
| | There is an issue with the electrical connection | Restore the power to the unit |
| | Unit is in stand by mode | Switch to activate/standard mode |
| Water Leaking | Inlet hose is not connected or it is damaged. | Turn off the water supply. Disconnect the power. Call Customer Service. |
| Remote Control | | |
| During operation, the indicator light of remote control keeps flashing | Battery power is low | Replace battery |
| The remote does not work | Batteries are not inserted | Insert the battery |
| | The power has drained | Replace the battery |
| | Batteries are inserted wrong way around | Insert the battery correctly |
| | Defective remote control | Call Customer Service |



Warning

Do not disassemble, repair or modify the product yourself.
It may cause electric shock, fire or malfunction.

| Condition | Possible reason | Solution |
|---|---|---|
| Rear Wash / Female Wash | | |
| It takes too long to switch between Rear Wash and Female Wash | When switching between Rear Wash and Female Wash, the spray head is retracted for self-cleaning before extending. | Normal |
| Cleaning nozzle does not extend | Water inlet hose may be over bent. | Check water inlet hose Call Customer Service |
| The cleaning nozzle does not spray water | Water supply is cut off | Please wait for water to be restored |
| | Inlet stop tap or strainer isn't open or is blocked by dirt | Open or clean the stop tap or strainer. |
| | Water inlet hose may be over bent | Check water inlet hose Call Customer Service |
| | Nozzle blocked | Clean nozzle |

| Condition | Possible reason | Solution |
|--|--|---|
| Abnormal water spray | Malfunction | Turn off the power switch, wait three minutes, then turn it on again. Call Customer Service. |
| Water spray intensity is not powerful enough | Water spray intensity has been set to lowest level. | Increase the water spray intensity to a higher level. |
| | Nozzle blocked | Clean nozzle |
| | Inlet water filter blocked | Clean the strainer |
| | Water inlet hose may be over bent | Call Customer Service |
| The water temperature is not high enough | Water temperature has been set to "Off "or lowest level. | Set the water temperature to a higher level. |
| Water temperature is too high | Water temperature has been set to the highest level. | Set the water temperature to a lower level. |
| Nozzle suddenly stops spraying water | The function stops automatically after three minutes | Normal |
| Retracted nozzle drips water | The nozzle is automatically cleaned before and after the cleaning function | Normal |
| Drying | | |
| No reaction | The person is not within the sensing position. | Adjust sitting position, posture, etc. |
| Warm air temperature is too low | The drying temperature has been set too low | Set the drying temperature to a higher level |
| Warm air temperature is too high | The drying temperature has been set too high | Set the drying temperature to a lower level |

| Condition | Possible reason | Solution |
|--|-------------------|------------------------------------|
| Deodorising | | |
| Deodorising function is not working well | Clogged with dust | Clean deodorant box |
| Deodorising function is too loud. | Clogged with dust | Clean the deodorising suction port |

If the following condition occurs, turn the power off at the main switch board and contact customer service.

If the indicator light is still blinking after the power is back on.

If the indicator light is still off after the power is on.

If there are any fumes or abnormal sounds.

Chapter 6 Technical data

| Model | | NE041200/NE043200 |
|------------------------------------|---------------------------|--|
| Power | | 1250W |
| Water supply connector | | G1/2 |
| Applicable voltage | | AC220V~240V , 50/60Hz |
| Length of cable | | 1 metre |
| Applicable range of water pressure | | 3 ~ 5 Bar |
| Suitable Water Inlet temperature | | 4 ~ 30°C |
| Applicable ambient temperature | | 4 ~ 40°C |
| Waterproof grade | | IPX4 |
| Washing device | Washing flow rate | 550 ~ 750ml/min |
| | Rinse water temperature | Off, 32 - 40°C |
| | Washing cycle | 3min |
| | Warm water heating method | Instant heater heating |
| | Maximum heating power | 1400W |
| | Safety device | Fuse, level switch, thermostat |
| | Backflow preventer | Air gap |
| Drying device | Min air volume | 0.2m³/min |
| | Maximum heating power | 230W |
| | Drying cycle | 4min |
| | Warm air temperature | Off, 40 - 60°C |
| | Safety device | Temperature Controller, Temperature Fuse |
| Seat heating | The surface temperature | Off, 32 - 40°C |
| | Heating power | 50W |
| | Safety device | Thermostat, temperature fuse |
| Deodorisation method | | Diatom Pure |
| Net weight | | 32Kg |
| Size | | 600*385*400 mm |

Specifications are subject to change without notice.

| Service card | | | |
|--|-------|---------------|--|
| Product model | | | |
| Serial number | | Purchase date | |
| Dealer | | Telephone | |
| City | State | | |
| Country | | | |
| <p>Maintenance regulations:</p> <ol style="list-style-type: none"> 1. In accordance with the instructions and precautions for use, if a failure occurs after normal use, repair will be performed free of charge during the warranty period. 2. Please contact the Streamline Products customer service centre for repairs due to failures during the warranty period. Show the repair Service Card during repairs. 3. Although it is under warranty, the following conditions will be charged for maintenance. <ul style="list-style-type: none"> -Failures due to carelessness or negligence during use, and failures due to improper repair or modification. -Faults and damage caused by poor water quality, abnormal voltage, fire or other natural disasters. -Proof of purchase will be required | | | |

| |
|--|
| <p>Customer rights under Australian Consumer Law conditions.</p> <p>Refer to Neion Intelligent Toilet Warranty .</p> |
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