

WARRANTY

Guarantee

Arcisan mixers are covered by a 15 year conditional residential warranty subject to the terms below.

- > 15 year cartridge replacement warranty against the ceramic disc cartridge leaking—parts only.
- > 7 year product or parts warranty against manufacturing defects. (Hoses and hand sprays on kitchen mixers are 2 years).
- > 1 year replacement product or parts and labour warranty.

Streamline reserves the right to assess, fix, replace or service warranty claims as they see fit. The warranty period applies from date of purchase or date of handover for new buildings. If this is not available, the manufacturing date stamp on the product will be used.

Warranty claims should first be directed through the point of purchase. It is mandatory that the purchaser provide proof of purchase and the warranty is valid for the original purchaser only and is not transferable.

Exclusions

The warranty does not apply to the following cases:

- Blocked or damaged aerators are not covered under the warranty. Other damage caused by not flushing the system before connection or use.
- Damage caused by improper installation, abuse, accident and misuse. Also previous repair or alteration without the company's or agent's permission.
- Warranty only applies to items purchased through an authorised re-seller within Australia.
- Tapware used in a commercial setting. This is subject to a 1 year parts and labour warranty.
- General wear and tear from normal use of the product, including scratching from cleaning.
- Water temperature or pressure exceeds the stated maximums. The maximum water pressure is 500kpa and maximum temperature is 75 degrees Celsius.

Consequential Damages

Streamline Products will not be liable for damage to other items (floor coverings, walls, lights and other fittings) or any other type of consequential losses caused by a defect in the product, except when the failure amounts to a major failure under your statutory rights.

Statutory Rights

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact

This warranty is provided by Streamline Products P/L

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Installation Instructions for AX01820 & AX01830

INSTALLATION AND CARE INSTRUCTIONS

Important Information

- Hot and cold water inlet pressures should be equal.
- Operating static pressure is 150—500kpa. If pressure exceeds this, then an approved pressure limiting valve must be fitted.
- Pipework must be flushed out prior to installation of the mixer. Damage caused to the mixer by debris coming through the pipework is not covered under warranty.
- Any flow controller incorporated in the outlet to be tightened to prevent removal by hand.
- Installation shall comply with AS/NZS3500.1, AS/NS3500.4 or the relevant local requirements.
- Maximum hot water temperature is 75°C.
- Not suitable for gravity feed applications.

Maintenance and care

- Refer to detailed Care & Cleaning Instructions (*separate leaflet*)
- Using a soft cloth with a mild soap is required for cleaning and maintaining longevity of finishes.
- Do not use abrasive or harsh cleaning agents i.e. cream cleaners, caustics, bleach, vinegar, alcohol or citrus based cleaning products. These will damage the surface.
- Aerator may be removed and cleaned should it become blocked.

INSTALLATION

1. Flush pipework prior to installing to ensure it is free of debris.
2. Check the front breech set is 15mm (± 2 mm) from finished wall - for 10mm thick tile.
3. Check seals in tap bodies are in good condition and free of foreign material. If seals are damaged, replace them.
4. Separate lock nut and fibre washer from cartridge (9 & 10).
5. Grip the cartridge (9 & 10) on the hexagonal flats and install cartridge fully into breech until it comes to a firm stop.
6. Turn spindle to off position and turn on water at mains. Check that the cartridge has fully sealed. If dripping, gently tighten the cartridge further until dripping stops.
7. Firmly tighten cartridge lock nut and fiber washer into position.
8. Place wall flange (8) into position and screw bush cover (7) onto cartridge lock nut (9 & 10) to lock wall flange in place.
9. Turn cartridge spindles to fully off and attach handle (1). Please ensure handle pins are in horizontal position.
10. Fix handle (1) by tightening grub screw (2) with hex key provided.
11. Screw decorative handle (3) onto grub screw (2) until it comes to a firm stop.
12. Slide spout wall plate (11) over end of spout (12) and screw spout onto the water outlet.

